



Citizens' /Clients' Charter

ICAR-Directorate of Mushroom Research
Chambaghat, Solan – 173213 (Himachal Pradesh)



<http://dmrsolan.res.in>

2024-25

Our commitments to you

S.No.	Service(s)/Transaction(s)	How to measure our performance in this area	Our Standards	Service
1.	Quality spawn production of different mushrooms	Identify suitable strains of different mushrooms, their multiplication & supply to the growers	45 days	
2.	Supply of cultures of edible mushrooms to private spawn producers/Government agencies	Collection, characterization, maintenance of cultures, supply to the stakeholders	10 days	
3.	Training for Entrepreneurs, Farmers, KVK staff, NGOs and other Government agencies	Preparing training calendar and course contents, loading on website, application receiving & processing	5 days	
4.	Awareness generation on mushroom cultivation & consumption	Organize mushroom mela, exhibition, visit to mushroom cultivation facility & museum, etc.	2 days	
5.	Literature on mushroom cultivation & consumption	Sale of literature on different aspects of mushroom cultivation	7 days	
6.	Consultancy/Advisory Services	Provide technical support & preparation of TEFR	30 days	
7.	Prompt acknowledgement of receipt of letters from citizens/clients and grievance redressal	Addressal of grievances of citizens/clients	60 days	

For more details on the procedure, documents required and contact person, please visit our website at:
<http://dmrsolan.res.in>

What you should do if we do not meet the promised standards of service?

Inform our Public Grievance Officers:

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